

## APPENDIX 1

### Collection rates – Comparison tables

2012	% collected	2013	% collected	2014	% collected
Apr-12	10.81	Apr 13	10.76	Apr-14	10.67
May-12	20.48	May 13	20.26	May-14	19.96
Jun-12	29.94	Jun 13	29.49	Jun-14	29.31
Jul-12	39.33	Jul 13	38.97	Jul-14	38.59
Aug-12	48.94	Aug 13	48.29	Aug-14	
Sep-12	58.44	Sep 13	57.84	Sep-14	
Oct-12	68.17	Oct 13	67.59	Oct-14	
Nov-12	77.71	Nov 13	77.04	Nov-14	
Dec-12	87.13	Dec 13	86.47	Dec-14	
Jan-13	96.18	Jan 14	95.59	Jan-15	
Feb-13	97.11	Feb 14	96.62	Feb-16	
Mar-13	97.65	Mar 14	97.65	Mar-15	